

Maternity Care

DATE: August 1, 2011

Dear Phoenix Health Plan (PHP) Providers:

Phoenix Health Plan (PHP) under contract with the Arizona Health Care Cost Containment System (AHCCCS) is required to ensure that our members are receiving quality maternity care in a timely manner. AHCCCS has established minimum performance standards in regards to this requirement. As a friendly reminder maternity care includes but is not limited to;

- Medically necessary preconception counseling for both men and women of child-bearing age
- Identification of pregnancy
- Prenatal care
- Labor and delivery
- Postpartum care

Maternity care providers are required to:

- Complete one of the two risk assessment tools for obstetric patients, Mutual of Insurance Company of Arizona (MICA) or the American College of Obstetrics and Gynecologists (ACOG)
- Conform to the ACOG guidelines
- Maintain a comprehensive, detailed, and accurate medical record, documenting all aspects of maternity care provided

AHCCCS mandates members receive prenatal care appointments within the established time frames. The established time frames are as follows:

- First Trimester - within 14 days of a request for an appointment
- Second Trimester - within 7 days of a request for an appointment
- Third Trimester - within 3 days of a request for an appointment
- High Risk pregnancy care must be initiated within 3 days of identification or immediately if an emergency exists.
- Postpartum visit – within 60 days of delivery

Pregnant PHP members with complex conditions or determined to be at high risk can be referred to PHP's case management department. To make a Case Management referral please call 602-824-4081 or you can submit a referral on line at http://www.phoenixhealthplan.com/case_management.

If you have any questions, please contact your Provider Relations Representative directly or at the department number shown below.

Network Management
Ph. 602.824.3720 or 800.747.7997
Fax 602.674-6670
7878 N. 16th St. #105
Phoenix, AZ 85020
Visit our website at www.phoenixhealthplan.com