

Walgreens Pharmacy Out-of-Network January 1, 2012

November 22, 2011

Dear Phoenix Health Plan (PHP) and Abrazo Advantage Health Plan (AAHP) Providers,

Thank you for providing quality health care to our members.

We want to inform you of an upcoming change in our PHP/AAHP Provider Network.

Beginning January 1, 2012, Walgreens won't be included in our Pharmacy Network. PHP/AAHP members will still have a wide variety of choices with more than 900 in-network pharmacies, including many located in their favorite supermarkets and superstores.

If a patient currently fills their prescriptions at Walgreens they will need to move them to another pharmacy in our network by January 1, 2012.

It's Easy for Your Patients to Move Their Prescriptions

- Take their medicine to a new PHP/AAHP contracted pharmacy
- Ask the new pharmacy to call their old pharmacy
- Ask their doctor to call their new pharmacy

It's Easy for Your Staff to Help our Members

- Encourage PHP/AAHP members to move their prescriptions prior to December 31, 2011
- Submit electronic prescriptions to a PHP/AAHP contracted pharmacy other than Walgreens
- Advise patients with paper prescription to fill them at a PHP/AAHP contracted pharmacy other than Walgreens

In 2012 Walgreens will no longer participate in the Express Scripts pharmacy network. To ensure continuity of care, please encourage patients to change pharmacies prior to the beginning of the New Year.

Walgreens will remain in the PHP/AAHP Provider Network through December 31, 2011.

To find a PHP/AAHP network pharmacy go to

http://www.phoenixhealthplan.com/provider_directory.aspx or
http://www.abrazoadvantage.com/provider_directory.aspx

If we can answer any questions or provide additional information, please contact your Provider Relations Representative directly or at the department number shown below.

Network Management
Ph. 602.824.3700 or 800.747.7997
Fax 602.674-6670
7878 N. 16th St. #105
Phoenix, AZ 85020

Visit our websites at www.phoenixhealthplan.com & www.abrazoadvantage.com