

## **DENTAL SERVICES**

**March 18, 2010**

Dear Phoenix Health Plan (PHP) Dental Provider:

We understand there was some confusion with the blast fax that was sent out on March 17<sup>th</sup>. We have clarified based upon questions we received. This replaces yesterday's blast fax.

1. The initial consult request from a General Dentist to an Oral Surgeon, Endodontist, or Periodontist will no longer require a prior authorization. There are no Prior Authorization requirements to refer a member to a Pedodontist. Submission of a pre-treatment estimate is the responsibility of the specialist; Oral Surgeon, Endodontist, Periodontist or Pedodontist. The pre-treatment request shall be submitted on an American Dental Association (ADA) form with x-rays, and clinical justification to the address below.
2. Effectively immediately, mail **all** pre-treatment estimates and claims with attached x-rays, when applicable, to:

**Phoenix Health Plan Claims  
P.O. Box 81000  
Phoenix Arizona, 85069**

3. We are now able to scan dental x-rays when they are submitted with the ADA form for pre-treatment estimates and claims submission. Please ensure that dental claim forms (ADA forms) and x-rays are clear and legible to ensure accurate scanning of all pertinent information allowing your submission to be processed timely and accurately.

As a reminder, Arizona Health Care Cost Containment System (AHCCCS) changed certain dental benefits as follows:

- AHCCCS has determined that current evidence does not support continued use of dental sealants on primary teeth as an efficacious method of preventing dental

---

**Network Management**  
**Ph. 602.824.3720 or 800.747.7997**  
**Fax 602.674-6670**  
**7878 N. 16<sup>th</sup> St. #105**  
**Phoenix, AZ 85020**  
*Visit our website at [www.phoenixhealthplan.com](http://www.phoenixhealthplan.com)*



*An Affiliate of Abrazo Health Care*

decay. Dental sealants on primary second molars will no longer be an AHCCCS covered dental benefit. Sealants will continue to be a benefit on permanent first and second molars

- Medically necessary dentures are no longer covered
- D9990 Behavioral Management is no longer a covered benefit

If you have any questions about this enhancement to our dental processing, please contact Cathy Madison at 602-824-3878 or your assigned Provider Relations Representative directly or at the department number shown below.

Thank you.

---

**Network Management**  
**Ph. 602.824.3720 or 800.747.7997**  
**Fax 602.674-6670**  
**7878 N. 16<sup>th</sup> St. #105**  
**Phoenix, AZ 85020**  
*Visit our website at [www.phoenixhealthplan.com](http://www.phoenixhealthplan.com)*