



All Skilled Nursing Facility (SNF) Admissions Need Prior Authorization

April 8, 2010

Dear Phoenix Health Plan (PHP) and Abrazo Advantage Health Plan (AAHP) SNF Providers:

As a reminder, all admissions to SNFs require a prior authorization. If no prior authorization is obtained, the SNF stay will be denied for payment purposes. PHP and AAHP will begin a more rigorous enforcement of this policy beginning on May 1, 2010.

To obtain prior approval for the SNF admission you will need to contact our Concurrent Review Nurse working out of the discharging hospital. Our Concurrent Review Nurse will give you a verbal authorization for level of care and number of days authorized. To receive your prior authorization number, fax the face sheet to our prior authorization coordinator at 602-674-6650 within 24 hours of admission. You will then receive a prior authorization number via a returned fax.

To determine which Concurrent Review Nurse to notify, please call 602-824-3783 or 602-824-3863. After hours, please call the on-call nurse at 602-824-3700; option 2.

If you have any questions, please call Pamela Schlarf, Manager Concurrent Review at 602-824-3881.

Network Management
Ph. 602.824.3700 or 800.747.7997
Fax 602.674-6670
7878 N. 16th St. #105
Phoenix, AZ 85020

Visit our websites at www.phoenixhealthplan.com & www.abrazoadvantage.com



THANK YOU

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